

I understand and agree to the following terms and conditions:

**Call Procedure:**

- Direct calling is only in US and UK & Europe if required
- For rest of the countries, callback technology is used unless using XIM Handset
- XIM doesn't work in India
- Depending on the country, the following PIN codes are to be dialed to activate best rates:
  - Global: 10000
  - UK: 20000
  - Europe Call thru: 30000
  - Canada & Mexico: 30000
  - USA: 40000

**Documents:**

- 1 Passport size photograph
- 1 photocopy of front and back of passport
- 1 filled customer agreement form

**Phone required:**

- Canada/South Korea/Japan – 3G Phones with 2100 Mhz Frequency.
- USA – 850-1900 Mhz Frequency

Note: Canada Dialing process is different 00 country code mobile number# for example customer dial India 00919910775252#

**Country Preferred Network:**

Canada –Bell or Tellus

South Korea –SK Telecom

Japan- Docomo

Dubai – DU or Etisalat

Australia – Singtel or Testra

Netherland – KPN

Thailand – AIS

Brazil – TIM

China – China Unicom

Kenya – Orange

South Africa –Vodacom

Switzerland – Swiss Com , Sunrise or Orange

Egypt – Etisalat

**Handset – If customer using Samsung or HTC Phone:**

Dialing process \*11\*<country code+number># for example to dial India \*11\*919910775252#