I understand and agree to the following terms and conditions:

Call Procedure:

- Direct calling is only in US and UK & Europe if required
- For rest of the countries, callback technology is used unless using XIM Handset
- XIM doesn't work in India
- Depending on the country, the following PIN codes are to be dialed to activate best rates:

Global: 10000UK: 20000

Europe Call thru: 30000Canada & Mexico: 30000

o USA: 40000

Documents:

- 1 Passport size photograph
- 1 photocopy of front and back of passport
- 1 filled customer agreement form

Phone required:

- Canada/South Korea/Japan 3G Phones with 2100 Mhz Frequency.
- USA 850-1900 Mhz Frequency

Note: Canada Dialing process is different 00 country code mobile number# for example customer dial India 00919910775252#

Country Preferred Network:

Canada -Bell or Tellus

South Korea -SK Telecom

Japan- Docomo

Dubai - DU or Etisalat

Australia - Singtel or Testra

Netherland - KPN

Thailand - AIS

Brazil - TIM

China - China Unicom

Kenya - Orange

South Africa -Vodacom

Switzerland – Swiss Com , Sunrise or Orange

Egypt – Etisalat

Handset – If customer using Samsung or HTC Phone:

Dialing process *11*<country code+number># for example to dial India *11*919910775252#